

Policy of Quality & Environment



Jovan is a footwear company that offers expertise, know-how and personalized accompaniment to each client. We give our clients individualized attention throughout the production stages of their genuine handmade shoe collections, combining innovative tools and techniques. Each pair of shoes demonstrates our philosophy: attention to detail, no shortcuts.

OUR POLICY BASED ON THE FOLLOWING PRINCIPLES:

- *The satisfaction, trust and respect of our clients, as a reason for business success;*
- *Production of quality footwear through daily improvement of our manufacturing processes;*
- *The fulfillment of orders delivery deadlines;*
- *Ensure a good working environment, conditions and the unity of all who are part of our team;*
- *Adopt the principle of pollution prevention, seeking the implementation of practices that allow the control of adverse environmental impacts, highlighting:*

- *Minimization of waste production and proper disposal;*
- *The continuous effort to minimize solvent consumption;*
- *Proper storage and handling of potentially environmentally hazardous products;*
- *Compliance with regulations and legislation applicable to the environment and our products, as well as compliance with the requirements of the standards applicable to our Quality and Environment Management System;*
- *Improving the effectiveness of our Quality and Environment Management System with reference to norms N P E N I S O 9 0 0 1 and N P E N I S O 1 4 0 0 1 .*

THE MANAGEMENT

JOVAN
Shoemakers from Portugal